



Media Contact  
Christy Morris  
972.499.6630  
Christy.Morris@hck2.com

## **Ambit Energy Receives J.D. Power's Highest Ranking for Retail Electric Provider Satisfaction in Connecticut, New Jersey and Pennsylvania**

DALLAS – September 28, 2014 – Ambit Energy, a leading national retail energy provider based in Dallas, was recognized as the “Highest in Residential Customer Satisfaction among Retail Electric Providers in Connecticut, New Jersey and Pennsylvania” by J.D. Power. The award comes from the J.D. Power 2014 Retail Electric Provider Residential Customer Satisfaction Study<sup>SM</sup>.

The J.D. Power study, now in its second year of measuring retail electric providers in competitive markets, examines satisfaction among residential customers of 82 ranked retail electric providers in nine states across five key factors: price, communications, corporate citizenship, enrollment/renewal and customer service.

“Ambit Energy is honored to be recognized for the second consecutive year by J.D. Power, which demonstrates our team’s determination to provide our loyal customers with excellent service,” said Jere Thompson Jr., Co-founder and CEO of Ambit Energy. “This award is a product of the entire Ambit Energy team and we look forward to continuing our track record of being the finest and most respected retail energy provider in America.”

On a 1,000-point scale, Ambit Energy ranks highest in Connecticut with a score of 705, performing well in the price, communications, corporate citizenship and enrollment/renewal factors. Additionally, Ambit ranks highest in New Jersey with a score of 718, performing well in the price, communications, corporate citizenship and customer service factors. In Pennsylvania, Ambit ranks the highest with a score of 718, performing particularly well in the communications factor.

The study was fielded from September 2013 through June 2014 and is based on responses from 25,757 retail electric residential customers. Complete retail provider rankings by state can be found at [jdpower.com](http://jdpower.com).

For more information about Ambit Energy’s rates and services, or about the opportunity to join the Ambit Energy team, visit [ww2.ambitenergy.com](http://ww2.ambitenergy.com) or call (877) 28-AMBIT.

### **Tweet It**

@AmbitEnergy ranks Highest in Customer Satisfaction among Retail Electric Providers in Connecticut, New Jersey and Pennsylvania by @JDPower

### **About Ambit Energy**

Ambit Energy provides electricity and natural gas services in deregulated markets across the United States, primarily marketed through a direct sales channel of more than 250,000 Independent Consultants. Ambit was Established in 2006 with one simple goal in mind: to be the finest and most-respected retail energy provider in America. To that end, the Ambit team has built an award-winning customer care center, as well as great relationships with energy partners, consultants and customers alike. The strategy is working. Ambit was named the fastest-growing private company in the country for 2010 by Inc. Magazine, and has already surpassed milestones of one million customers and \$1 billion in annual sales. For more information about Ambit Energy’s rates and services or to join the Ambit Energy team, visit [www.ambitenergy.com](http://www.ambitenergy.com) or call (877) 282-6248.

### **About J.D. Power**

J.D. Power is a global marketing information services company providing performance improvement, social media and customer satisfaction insights and solutions. The company's quality and satisfaction measurements are based on responses from millions of consumers annually. Headquartered in Westlake Village, Calif., J.D. Power has offices in North/South America, Europe and Asia Pacific. For more information on car reviews and ratings, car insurance, health insurance, cell phone ratings, and more, please visit [www.jdpower.com/ratings-and-awards](http://www.jdpower.com/ratings-and-awards). J.D. Power is a business unit of McGraw Hill Financial.

### **About McGraw Hill Financial**

McGraw Hill Financial (NYSE: MHFI) is a leading financial intelligence company providing the global capital and commodity markets with independent benchmarks, credit ratings, portfolio and enterprise risk solutions, and analytics. The Company's iconic brands include: Standard & Poor's Ratings Services, S&P Capital IQ, S&P Dow Jones Indices, Platts, CRISIL, J.D. Power, and McGraw Hill Construction. The Company has approximately 17,000 employees in 27 countries. Additional information is available at [www.mhfi.com](http://www.mhfi.com).

###